

Tinnitus Clinic Common Q & A

Q : How do I make a Tinnitus Executive Clinic appointment?

A: Please contact our International Health Services Center (Email: ihsc@ktgh.com.tw / Phone: +886-4-26651900) at least three weeks before your desired appointment date. Our coordinators will assist you with appointment scheduling and travel arrangement.

Q: If my friend in Taiwan made an appointment for me in the regular ENT clinic, is that the same?

A: This is our regular outpatient clinic service for NHI (Taiwan National Health Insurance) patients. As it is not appointment based, you may wait for several hours to see him. The average consultation time is 6-8 minutes. We suggest you to choose the Tinnitus Executive Clinic so you have a guaranteed appointment time and a minimum consultation length of 30 minutes.

Q: What are the fees for the tinnitus executive clinic?

A: Around NT\$9,000, including registration fee NT\$1,000, consultation fee NT\$3,000, and basic hearing test fee NT\$4,500. Medication and other examination fees are not included.

Q: Where is your hospital?

A: We are in Shalu district, Taichung City, Taiwan. There are daily flights from Hong Kong to Taichung Ching Chuan Kang International Airport (CCK). We are 15 minutes drive from the airport.

Q: How many days should I expect to be in Taiwan for?

A: Dr. Lai's Tinnitus Executive Clinic is on Tuesday afternoons.

The first visit takes at least half day (including a basic hearing test and consultation). If you need further examinations like MRI, CT, or polysomnography (PSG), we will arrange the scan on your follow up visit (takes about one day).

Patients who need a polycomnography exam will have to stay overnight in our hospital. It takes 5-7 days to finish the polycomnography exam report. If you need a PSG exam, we will try to arrange it on the same day or same week. You may choose to get a PSG exam in your home country, and bring your report to your next follow-up visit and Dr. Lai will explain the report to you. Dr. Lai will determine if you need any additional exam items during your first consultation. It takes patience of both the doctor and the patient to root the cause of your Tinnitus. We will do our best to arrange your appointment and ensure a smooth visit.

Q: I have done hearing test before. Do I need to do it again?

A: Yes, Dr. Lai will need your most up-to-date hearing test result to help determine the cause of your Tinnitus.

Q: Do I need a follow up visit?

A: Yes, Dr. Lai will advise a proper day for a follow-up visit. Usually it would be 3 months after the initial consultation.